Quiet Leadership

Helpful Questions When Someone Comes To You For a Coaching or Support Conversation (From Quiet Leadership by David Rock)

Examples of Permission Questions

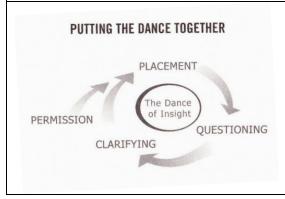
- I'm happy to have a conversation about this issue you've brought to the table. Do you have time right now?
- I get sense you have more to say about that. Could we talk a little further?
- Can we spend a few minutes brainstorming ideas around this?
- I'd like to understand more about your thinking in that area. Would you be open to talking more about that?
- I'd like to discuss some more personal matters, would that be okay with you?
- So, could I help you think about this issue?

Examples of Placement Considerations

- Establish how long you can spend talking about the issue.
- Get clear on the context of the issue.
- Suggest a goal or goals for the conversation.

Examples of Thinking Questions

- How long/how often have you been thinking about this?
- How important is this issue to you, on a scale of 1 to 10?
- How clear are you about this issue?
- What impact is thinking about this issue having on you?
- How motivated are you to resolve this?
- How do you feel about the thinking/resources you've put into this so far?
- Do you have a plan for shifting this issue?
- What insights are you having?
- What is your instinct on this? What does your gut tell you?
- How clear are you about a next first step?
- How can I best help you further?



4. Examples of Clarifying Considerations

- What do you feel the person is trying to say?
- What is the person not saying?
- What are the emotions inside what they are saving?
- What are they saying that they can't hear for themselves?